



Software  
Command. Control. Inform.



# Meridian



**Mission Critical Software**

Delivering software solutions which, through our customers, make a **positive difference** to people's lives.

# Meridian

In times of constrained budgets, providers of ambulances, patient transport, local authorities, special needs, home to school transport and fleet logistic operators need to manage operations efficiently. Scheduling and controlling the delivery of time critical transport must be optimised to ensure that you offer the best possible service for the lowest possible cost. We can help you do this and gain the competitive edge in winning new contracts, with Meridian.

## Our solution:

Meridian, a suite of applications delivering operational efficiency through the use of integrated, real time communications and web applications. Meridian helps drive down costs by maximising resources whilst providing control room staff with information critical to delivering a high quality service. Already provided throughout the UK, Meridian software is second to none in achieving operational excellence and reducing costs.



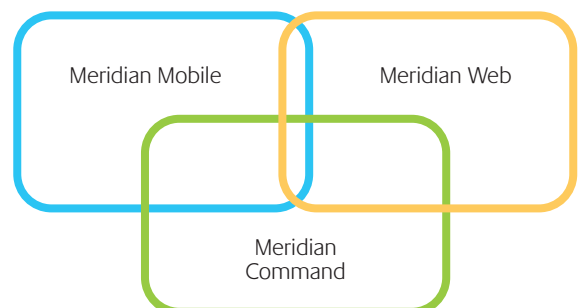
## Increase efficiency and excellence:

- Maximise fleet utilisation – view your vehicles on a map to easily see if they are available and their location
- Ensure your control room staff are always informed
- Use sat nav road network data to route vehicles to demand
- Reduce paperwork and data entry by using PDA and tablet technology
- Multi contract client eligibility compliant – our software holds different eligibilities and applies them accordingly
- Produce reports quickly and easily

## Cost savings:

- Reduced numbers of booking staff
- Maximised fleet utilisation
- Reduced carbon footprint
- Automated reports saving time, allowing you to manage your KPI's

## Meridian is made up of the following modules:



**3tc Software's Meridian is an integral part of our business; we could not function properly without it.**

NSL Care Services

# How the Meridian modules work together

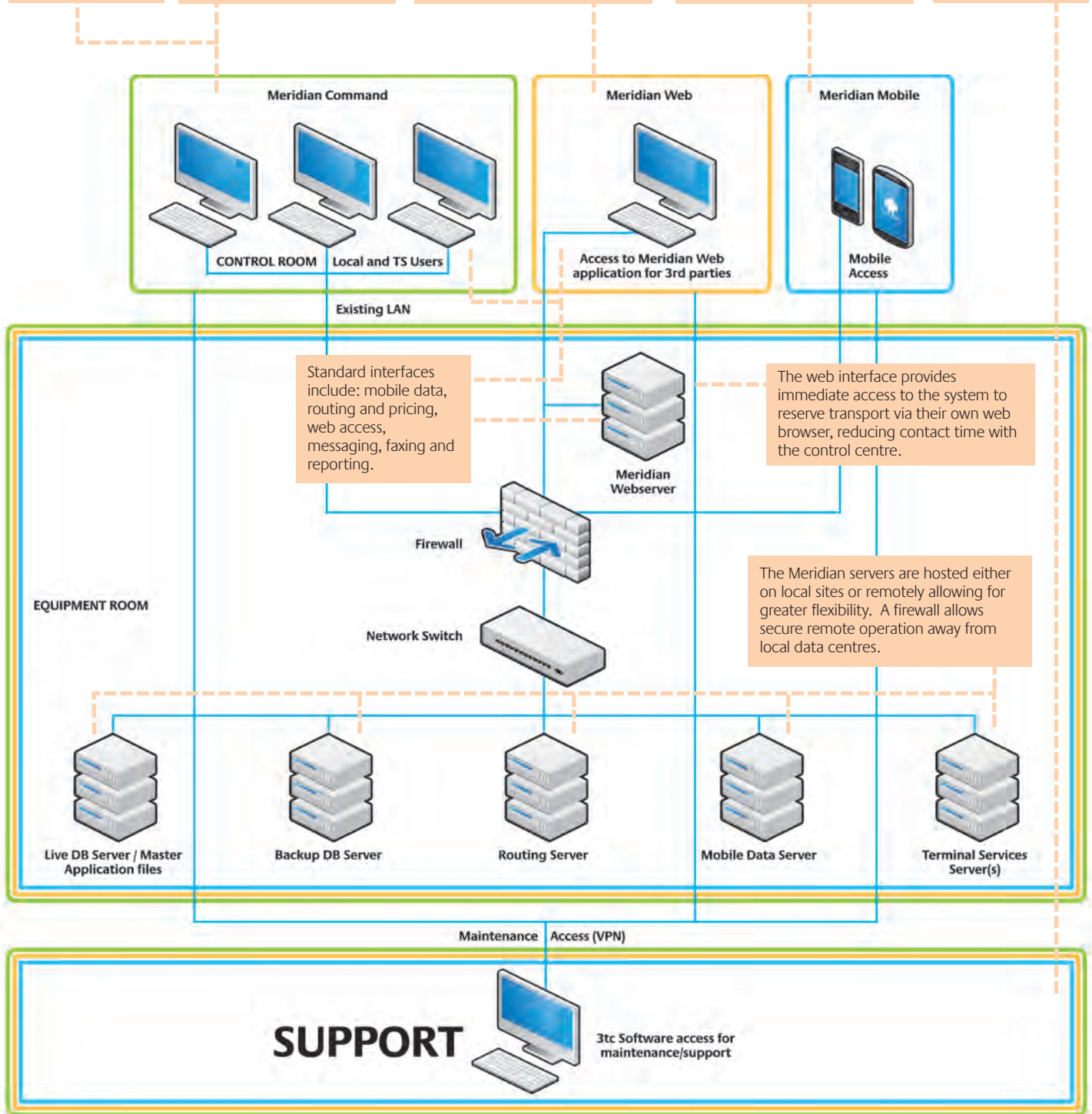
Meridian Command can be operated from any location with a network link to the data centre with real time access to information.

Workstations do not need to be of any specification or size as Meridian Command does not require any specific software installation on the machine. A wide range of display monitors can be used to enable use of the mapping software.

A web interface gives access to the Meridian Patient Transport System to place orders for patient / customer transport via their own web browser, without the need to contact the control centre. No third party software is required.

Vehicles dispatched using latest mobile data technology. Road staff receive workload transmitted using secure AES data encryption to protect the identity of passengers. An efficient way to mobilise your vehicles as well as locating the nearest available resource. Crew staff able to communicate their aborted journey times.

Support is provided via a VPN link enabling 3tc Software to access the clients systems to provide a prompt and timely service.





## Secure data and industry standard technology

- Fully Microsoft compliant
- Microsoft SQL Server infrastructure
- Microsoft Server and Windows client operating systems
- Microsoft Windows Mobile and Mobile Phone operating systems for mobile Meridian Apps
- AES security encryptions for Meridian Mobile client identifiable data
- IP based network compliant including NHS N3 network
- SSL 256 bit encryption for transport layer in Meridian Web Apps



### Want to know more?

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